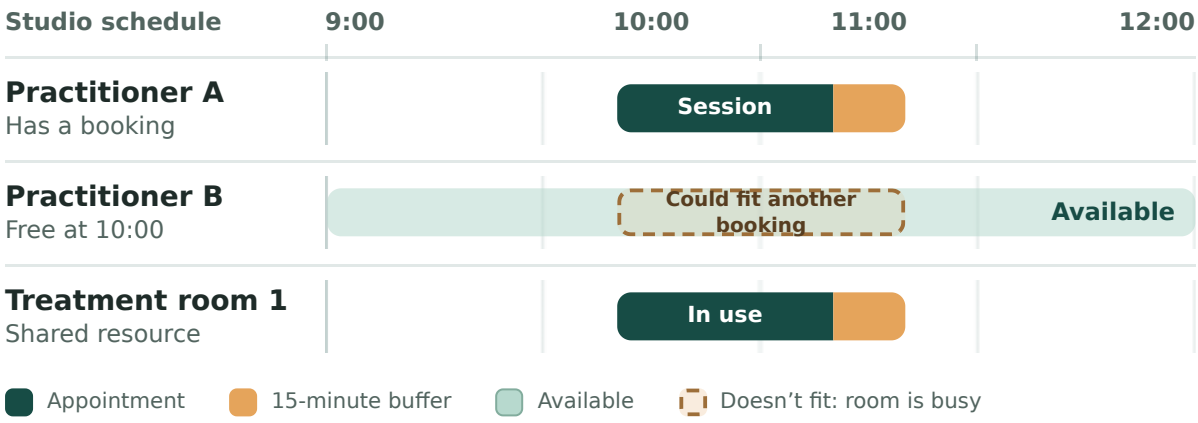
A PRACTICAL GUIDE FOR MASSAGE STUDIOS

An available practitioner isn’t always an available booking.

When appointments share a treatment room, that room has to be free for the whole service block too—not just the practitioner.

One room. Two practitioners. One bookable time.

Example schedule, 9:00 am–12:00 pm · Room 1 has one available unit



! **At 10:00, Practitioner B is free—but Room 1 is not.** Because this service needs that shared room, the overlapping booking can’t be offered until the room is free for the appointment and its buffer.

Illustration: one 45-minute service with a 15-minute buffer. Your service requirements, schedules and resource capacity determine the actual times customers can book.

1

Set what the service needs

Choose the practitioner schedule and mark the treatment room as a required resource.

2

Check the full appointment

The service duration and buffer must fit the practitioner and required room together.

3

Show times that fit

Customers see available start times that match the configured staff and room availability.

See the booking flow for yourself.

Try choosing a service and time, then complete a sample booking in Pactora’s homepage demo.

The demo uses sample details and stays in your browser. It does not create real customer records, send email, update calendars or collect payments.

Try the booking demo

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